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April 21, 2020

Dear Parents and Guardians of Little Flower Students,

Please see the information below regarding important relief and support offered through various programs due to the impacts of COVID-19. For additional information on any of the programs, please use the embedded links or contact Suffolk County Executive Steve Bellone's office by dialing 311.



## **Altice Updated Information**

**April 14, 2020**

Altice USA is committed to helping schools and students stay connected during this unprecedented time.

Since March, we have been offering our Altice Advantage broadband solution for free for 60 days to households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access from Altice USA.

In addition, Altice USA has partnered with school districts to offer a Student WiFi product free for 60 days to allow students with school-issued devices the ability to connect to the Optimum WiFi Hot Spot Network to access school's network and resources.

Today, April 14, 2020, we are announcing the extension of both our free Altice Advantage Internet program and our school offering through June 30<sup>th</sup> to ensure that students can stay online for the remainder of the school year. Below please find a press release with more information, and you can [visit our Altice Advantage Internet website](#) for details on how to sign up.

Please do not hesitate to reach out to me at [Francis.Alleva@AlticeUSA.com](mailto:Francis.Alleva@AlticeUSA.com) should you have any questions or concerns. We look forward to continuing to work with you and your team during these difficult times.



# Suffolk County Executive Steven Bellone

## Mortgage Relief Options

April 20, 2020

If you're among those financially impacted by the coronavirus pandemic, you might be concerned about how to pay your mortgage or rent. Federal and state governments have announced plans to help struggling homeowners during this time. Read this to get information on what to do now, and what your options are for mortgage and rental relief.

### **Important things to know first**

**For many homeowners with mortgages, there's help, but first assess your situation.**

If you **can** pay your mortgage, pay your mortgage.

Don't call your mortgage servicer if you aren't facing an immediate issue.

Mortgage servicers are getting a lot of calls and need to first help those who won't be able to pay their mortgage. Check their website first for possible options.

If you **can't** pay your mortgage, or can only pay a portion, contact your mortgage servicer immediately.

It may take a while to get a loan servicer on the phone. Loan servicers are experiencing a high call volume and may also be impacted by the pandemic.

Please be sure to read this blog carefully so you are prepared for this conversation.

A new federal law, the Coronavirus Aid, Relief, and Economic Security (CARES) Act, puts in place two protections for homeowners with federally backed mortgages:

1. A foreclosure moratorium
2. A right to forbearance for homeowners who are experiencing a financial hardship due to the COVID-19 emergency

If you don't have a federally backed mortgage, you still may have relief options through your mortgage servicer or from your state.





# Suffolk County

## Executive Steven Bellone

**April 14, 2020**

To apply for Suffolk County Social Services indigent burial assistance you must first choose a funeral home.

Please advise the funeral home that you will be applying for a Social Services funeral. You may then apply using our online application at:

<https://apps2.suffolkcountyny.gov/dss/burial/>

For additional information, please call our burial line at 631-854-9856 and we will return your call.



# Suffolk County Executive Steven Bellone

## Enhanced SNAP Benefit

April 15, 2020

Due to the COVID-19 pandemic, the New York State Office of Temporary and Disability Assistance (OTDA) will automatically issue an Emergency supplemental SNAP benefit to households not already receiving the maximum benefit.

New York State OTDA will issue the Emergency supplemental benefits to all SNAP households **NOT** already receiving the maximum benefit for the months of March 2020 and April 2020.

**Households who already received the maximum benefit amount for their household size in March 2020 and April 2020 are not eligible for this supplement.**

See the table below for the maximum benefit allotment per household size. **HOUSEHOLD SIZE MAXIMUM ALLOTMENT**

1	\$194	2	\$355
3	\$509	4	\$646
5	\$768	6	\$921
7	\$1,018	8	\$1,164
For each additional member	\$146		



# Suffolk County Executive Steven Bellone

## Community Update PSEG Long Island March 23, 2020

PSEG Long Island has suspended shut-offs of electric service to residential customers for non-payment. This will give customers experiencing financial difficulties as a result of the outbreak additional time to pay their bills. For more information, visit [www.psegliny.com/myaccount](http://www.psegliny.com/myaccount).

In keeping with this effort to minimize the financial difficulties of its customers during the outbreak, PSEG Long Island is also waiving new late payment fees until further notice.

The majority of these policies will be in place through the end of April. PSEG Long Island will evaluate the continued need at that time. For additional, or updated information, about PSEG Long Island's response and any operational changes associated with the COVID-19 outbreak, visit PSEG Long Island's coronavirus update webpage: [www.psegliny.com/covid19](http://www.psegliny.com/covid19)





## Suffolk County Executive Steven Bellone

### Free or Low Cost Wi-Fi

March 28, 2020

Free or low cost Wi-Fi, especially for school children during this time of home schooling.

#### Free Wifi/internet

Charter Communications (Spectrum) and Comcast are giving households with K-12 and college students, and those who qualify as low-income complimentary Wifi for 60 days

Families who do not have the service will also receive free installation of the service

Both companies are expanding Wifi hotspots to the public within the company's available regions

Call (844) 488-8395 (Charter) or (855) 846-8376 (Comcast) to enroll  
Individuals must call company after 60 days, or they will be automatically billed

#### Unlimited data

Charter, Comcast, AT&T, and Verizon are offering unlimited data plans to customers until May 15 for no additional charge

#### Safelink Wireless

Eligibility requirements must be met, which are set by each State where the service is provided

To qualify for Lifeline, subscribers must either have an income that is at or below 135% of the federal Poverty Guidelines, or participate in one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans and Survivors Pension Benefit

Service is limited to one person per household

Call 1- 800-SafeLink (723-3546) for enrollment and plan changes support

Subscribers can use their own phones:

SafeLink Keep Your Own Smartphone plan requires a compatible or unlocked Smartphone. Most GSM Smartphones are compatible.

Subscribers can get up to 350 minutes and 3GB of data, which includes voice minutes and unlimited texts, voicemail, nationwide coverage and 4G LTE on 4G LTE compatible devices